



Scott A. Oleson, MA

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Hands On Information Technology Director ✦ Project Manager

Network Administration ✦ System Design/Development ✦ Process Improvements

Solutions-oriented, Bilingual Hands On It Director with over 15 years of experience developing and implementing complex infrastructures and technical solutions for industry leaders.

Core Competencies

- Purchasing / Acquisitions
- Organizational Planning
- Systems Analysis
- Project Management
- Initiatives and Direction
- Change Management
- Facilitation
- Strategic Planning
- Network Design
- Performance Management
- Systems Administration
- Team Building / Recruitment
- Employee Management
- Employee Evaluations
- Client / Vendor Relations

Technical Skills

Systems Architecture, Administration and Operations

- Strategic Planning for Technical Infrastructure
- Disaster Recovery High Availability
- Microsoft Server & Desktop (all versions)
- MS Exchange, SQL
- Allied Telesys, Cisco, HP, WatchGuard

Virtualization

- VMWare ESX Server and Workstation Products
- Microsoft Hyper-V
- Citrix

Security and Compliance

- Microsoft, Nessus, Snort
- HIPPA, SOX, PCI

Monitoring

- Cacti, NTOP, Nagios, Spiceworks

Network Design

- Integration of distributed networks
- IP WAN addressing, route plans and implementation
- NAS, SAN, WAN
- Internet connections and devices: Firewalls, Proxies, VPN, Intrusion Detection, Traffic Filtering

A full Resume/CV, References and other pertinent documentation can be found by visiting:

<http://olesonfamily.com/sodoc.php>



Selected Highlights

- Built a responsive IT organization that consistently delivers results by aligning technology initiatives with business goals, with substantial improvement to service delivery, standardization, and business/systems performance.
- Instrumental in providing Office Evolution, and its franchises with leading Internet, Networking, Telephone, Print, Database, and Web Systems critical to the success of productions systems and company/franchise performance.
- Shepherded cost accounting improvements that brought a new perspective on the relative success of business management practices and capital expenditures, achieving first-time accuracy in maintenance.
- Successful rollout of a Networking solution that resolved critical client management and business needs, including redesign of an open source telephone solution, centralized print tracking/management and full integration into backend systems.
- Led an effort to drive down IT costs while increasing efficiency, effectively moving the company from internally managed IT services to outsourcing relationships with improved systems performance and a minimum cost savings of 30%.
- Strong business acumen with the ability to align IT strategies with business objectives.
- Excellent communication skills proven by the ability to lead and interact with people from diverse backgrounds, and ensure that IT solutions increase bottom-line revenues.

Professional Experience

Frontier Business Products 2015- Present
Chief Information Officer / Director Information Technology for a \$30 million plus per year Managed Print and Network Services Provider in the Colorado region

Office Evolution ✦ Broomfield, CO 2013 - 2015
Director of Information Technology for an industry leading executive suite provider and franchisor.

American Auto Shield ✦ Arvada, CO 2009 - 2013
CTO / IT Manager / Systems Engineer for a nationally recognized, leading automotive extended service contract administrator / provider.

Mission Critical Systems ✦ Denver, CO 2008 - 2009
Systems Engineer / Consultant for a premier small & medium business IT and services consultant.

Blue Cross Blue Shield of ND ✦ Fargo, ND 2005 - 2008
Technical Analyst II:15T-IS Department Lead Lakewood, CO for one of the industry leading "blues" IT organizations within the United States.

Education

Colorado Christian University, Lakewood, CO
Masters of Arts in Psychology 3.38 GPA

The University of Northern Colorado, Greeley, CO
Dual Degree Bachelors of Arts in Education and Bachelors of Music Performance 3.65 GPA

Additional Credentials

Organizations	Leaders in Technology Management, CIO, Denver Area NetSuite users Group, The US IT Directors Forum, Experts Exchange
Languages	English, Russian
Other	Church, Family, Personal Growth, Avid Denver Area sports fan and world traveler.

References: Available Upon Request

